



## HOW TO BOOK: SYMBIO ZOO – SYMBIO WILDLIFE PARK (from \$16.00)

**Bookings via the website link:** <https://roller.app/symbiozoo/products/inboundagentbooking#/sessions>

**Bookings can be made the night before entry with instant confirmation.**

**NET RATE Guided Group:** \$16.00

**NET RATE Self-guided FIT:** \$22.00

**(Retail RATE: Adults \$42 Retail Child \$27)**



**Burger & Chips Combo is now available for FIT and Group bookings:**

**3 options available:** Beef, Chicken or Vegetarian

**Rate:** \$18.95

**Time:** 10.00am & 2.30pm daily

**Note: lunch is take away lunch box style with limited seating. Please ensure that lunch is ordered by the guide no later than 2pm.**



### UNIQUE SELLING POINTS – SYMBIO ZOO

- Proximity to Sydney is only 55 minutes, only 10 minutes to Bald Hill scenic lookout known as Hang-glide Point, only 25 minutes to Wollongong and 1.5 hours to Huskisson Jervis Bay
- Large groups we have allowed 75 minutes
- Over 50 kangaroos and wallabies viewed in an open large grass area the size of a football field
- Over 13 koalas, a new koala enclosure
- Brand new little penguin exhibit opening now
- New Tasmanian devil enclosure
- All reptiles, emus, dingoes, echidnas (including rare white albino - only 3 in Australia) birds, most of Australia's exotic animals
- 90% all-new facility, the remaining 10% is a brand-new entry currently being constructed.
- Symbio has an Australian Farmyard experience- self-guided
- Water Splash Park
- Amazing price NET RATE \$\$\$\$ You will love it!



## IMPORTANT NOTES

1. Kangaroo Feed is also set as an additional cost point which is purchasable at the time of booking. \$ 2 per bag.
2. It's really important to segregate a GROUP- TOUR GUIDE LED booking versus pure FIT. Our Guest Services team will be monitoring all bookings and as mentioned before on the phone, if a visitor arrives as a FIT and has been allocated the cheaper Tour Led Group ticket, they will be refused entry.
3. We allocate one Tour Guide FOC per Group. Any additional guides, bus drivers etc are chargeable at the \$16 PAX.
4. So to reiterate:  
***FIT (NON GUIDED, self drive etc) = \$22 Group (Guided , with group code) = \$16***
5. A group is defined as an organised tour with a specific Tour Guide leading them around. Until borders open up completely and visitation by internationals picks up we will not define the number of PAX required to constitute a tour. We do understand you may also have some domestic groups.
6. No inbound calls/emails to Symbio - all bookings via portal or enquiry via Discover Jervis Bay.
7. Open every day except Xmas Day.
8. We hope this great initiative from Symbio Zoo creates a fast and effective booking platform for you, and your operations and allows your tour guides ease of entry.
9. Once again please RESPECT the difference between group and FIT pricing and ticketing, this will be monitored and if unsure, I welcome your calls to discuss. We all like happy customers and I personally treasure all your long relationships.

